From: Regis MARTIN To: Comments, Public **Dawn PAPCIAK** Cc:

Subject: FW: FINRA Cloud Report

Date: Thursday, August 19, 2021 7:13:54 AM

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Good morning Jennifer,

Michael suggested that I post the below as a comment of the new Cloud Report. For the next iteration of this document or for question/attention.

During contract negotiation it happens to be impossible to protect the firm for data privacy or data protection when it comes to cloud providers' sub-processors.

Most public cloud providers refuse to go against the general terms and conditions and only offer to inform clients (at best) of the sub-processors they will use.

According to most terms and conditions, the sub-processors can store or process our data; and we are, at best, informed but without having the possibility to consent, prevent or control the subprocessor and can only terminate the service impacted.

It would be interesting to receive feedback from member firms, having a mature or strong Third Party or Forth Party Risk management program on how they deal with this issue.

Best, Regis

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Urgent matters require a direct phone call

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